

Mike the Driving Instructor - Terms & Conditions

TUITION:

As a driving instructor I am bound by a professional code of conduct (you can find details at: www.gov.uk/adi-voluntary-code-of-practice). This means that I will always be professional, courteous, polite and barring exceptional circumstances, punctual. If I arrive late for your lesson (eg. traffic), we will start the lesson from when I turn up. If this is not convenient then I will add any remaining time to the next lesson. The car is fitted with dual controls and is fully insured for driving tuition.

QUALIFICATIONS:

I am fully qualified having been trained and passed all the examinations to give driving instruction in accordance with the government body, the Driving & Vehicle Standards Agency (DVSA). The licence issued by the DVSA is on display at all times during driving tuition.

DRIVING LICENCE AND EYESIGHT:

Before you take driving lessons, you must hold a current, valid driving licence (provisional or full), which I must see on your first lesson. Before I see you I will ask for a check code so that I can ensure that you hold the correct licence. On your first lesson I will also ask you to read a number plate from a distance of 20.5 metres, with glasses or contact lenses if worn, before allowing you to drive. If your eyesight is not sufficiently good to do this, you will not be legally permitted to drive so the lesson will not proceed.

FITNESS TO DRIVE:

Please ensure that you are medically fit to drive. If you have any medical condition and you are not sure if your ability to drive is affected, please speak with your doctor, and the DVSA to report any notifiable medical condition. The driver must ensure they do not drive under the influence of drink or drugs. Be aware that some prescription and over the counter medicines can cause drowsiness.

PAYMENT:

Please note that payment must be made in advance or before the lesson begins. You may pay by cash, cheque, Paym or by bank transfer. I do not accept vouchers, payment or credit from any other companies or third parties. Lesson prices may be increased but at least three month's notice will be given of any changes.

REFUND POLICY:

You can cancel any pre-paid untaken lessons at any time (see 'Cancellation of Lessons' below).

When a discount has been given for the prepayment of lessons and a refund is requested, the lessons already taken by the pupil will be charged at the full single lesson hourly rate, and the balance refunded. I cannot issue a refund for any lessons already taken.

CANCELLATION OF LESSONS:

If you cannot keep an appointment, you must notify me before 8pm the night before the lesson and you will not be charged for it. If you cancel a lesson after 8pm the night before, or you are not available when I turn up, you will be charged the full amount for that lesson.

Whilst every effort will be taken to ensure you receive the training requested at the arranged time, all bookings are made on the undertaking that I am not responsible for the postponement of training due to adverse weather conditions or mechanical breakdown.

DRIVING TESTS:

Practical driving tests can be booked once agreement is reached regarding readiness for test.

I reserve the right to refuse the use of my car for a practical driving test if you have not reached a sufficient level of competence, if you haven't told me when your driving test is with enough notice, or if you have not had regular lessons leading up to the test.

I cannot be held responsible for tests cancelled by the DVSA (see 'Cancellation of Lessons' above).

Payment for the pre-test lesson and the use of my car during the driving test is due either in advance or as soon as I pick you up on the day - No money means no test!

THE LAW:

I will make every effort to avoid you breaking the law or committing any traffic offence – you are under my close supervision during every lesson and I may use verbal instruction or physical control such as taking the steering wheel or using the dual controls pedals where necessary, to avoid dangerous situations or accidents. However, I cannot accept any responsibility of you breaking the law – this includes speeding, traffic offences or laws that you could break whilst driving (either in a lesson or on your driving test). Any fines or penalties are legally the sole responsibility of the driver. It is an offence on my part, if I fail to give the driver's details to the DVSA or Police when asked to provide that information as to who was driving at the time of an offence.

PERSONAL PROPERTY:

Naturally every endeavour is made to safeguard your property, but I accept no liability whatsoever for jewellery, clothing, cash, phones or other property that may be left in the training vehicle.

COMPLAINTS:

If you have any complaints about any aspect of your training then please let me know. The sooner you tell me, the sooner the problem can be resolved.

DRIVING SCHOOL DETAILS:

Driving Instructor: Mike Haller
Driving School: Mike the Driving Instructor
Telephone: 07970 856814

M. Haller

I have read these Terms & Conditions of business and I agree to be bound by them "PUPIL DETAILS"	In the case of the pupil being under 18 years old, to be signed by parent or guardian
Name: _____	Name: _____
Address: _____ _____ _____	Relationship: _____
Signature: _____	Signature: _____
Date: _____	